

California HERO PACE Participant Code of Conduct

By agreeing to this California HERO PACE Participant Code of Conduct (this “PACE Participant Code of Conduct”) and by registering with Renovate America, Inc. (“Renovate America”), you agree to comply with all the applicable obligations, terms and conditions contained herein, as well as all obligations, terms and conditions applicable to Affiliated Individuals under the then-current version of the Renovate America Registered Contractor Terms and Conditions (the “Renovate America Terms and Conditions”) and the then-current version of the HERO Program Registered Contractor Terms and Conditions, (the “HERO Terms and Conditions”), including but not limited to any addenda thereto and any documents referenced therein (collectively, the “Terms and Conditions”). The terms and conditions in this PACE Participant Code of Conduct may be updated from time to time by Renovate America. By continuing to introduce and/or access HERO financing you agree to the then-current version of this PACE Participant Code of Conduct. This PACE Participant Code of Conduct shall supersede and control over any conflicting provisions of the Terms and Conditions regarding the subject matter hereof. Except as expressly provided herein, the terms of the Terms and Conditions shall remain unchanged and in full force and effect.

A Certified PACE Professional is an individual who is authorized by Renovate America to solicit a property owner to enter into an assessment contract. Certified PACE Professionals are required to comply with the requirements, terms and conditions provided under applicable law and the California HERO Certified PACE Professional Code of Conduct. By designating yourself as a PACE Participant, you agree that you shall not solicit any property owner to enter into a PACE assessment contract and shall strictly comply with the requirements, terms and conditions provided under applicable law and this PACE Participant Code of Conduct.

Failure to comply with this PACE Participant Code of Conduct shall be deemed a material violation and breach of the Terms and Conditions, subject to all of Renovate America’s rights and remedies provided thereunder and under applicable law. This PACE Participant Code of Conduct is not intended to benefit or be enforced by any other party except for you and Renovate America (including its affiliates).

You agree you shall personally satisfy the requirements provided in this PACE Participant Code of Conduct and will not divulge, release, sell, loan, or otherwise share any authentication credentials or otherwise permit someone who is not you to satisfy the requirements in this PACE Participant Code of Conduct.

In consideration of the terms and conditions provided herein, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, you hereby agree that as a PACE Participant, you:

- (a) Shall not solicit (i.e. request or seek to obtain) a property owner to enter into a HERO financing assessment contract;
- (b) Shall not access, use or reference any accounts, tools or resources designated for Certified PACE Professionals or not otherwise made available to you as a PACE Participant;
- (c) Shall not market, discuss or otherwise communicate regarding HERO financing in a manner that is not in compliance and in accordance with the PACE Participant content created or prepared by Renovate America, which may include scripting, video content, marketing collateral, FAQ responses and other advertising information created or prepared by Renovate America;
- (d) Shall not negotiate the specific terms of a property owner’s assessment contract or submit an application for HERO financing on a property owner’s behalf;
- (e) Shall complete all training required for PACE Participants;

- (f) Shall direct the property owner to Renovate America regarding terms of the property owner's HERO financing assessment contract;
- (g) Shall follow and abide by all HERO financing processes and other requirements designated for PACE Participants;
- (h) Shall follow and abide by all other criteria and processes applicable to you under the Terms and Conditions and otherwise required by Renovate America;
- (i) Shall provide Renovate America with any necessary information that Renovate America requests to perform a background check on you, which Renovate America may use to determine your registration eligibility;
- (j) May advertise HERO financing by using and referencing only the PACE Participant content;
- (k) May perform purely administrative or clerical tasks related to HERO financing; and
- (l) May provide property owners with access to approved tools needed so that such property owners may complete and submit a HERO financing application on their own behalf.